



OPENING DOORS

**2022 DIVERSITY AND
INCLUSION SYMPOSIUM**

THE NATIONAL PRESS CLUB
WASHINGTON, D.C.

CREATING OPPORTUNITIES THROUGH INCLUSION

APRIL 28, 2022

2022 DIVERSITY & INCLUSION SYMPOSIUM THANK YOU TO OUR SPONSOR



HOST SPONSOR

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OPENING DOORS WELCOME TO THE 2022 DIVERSITY & INCLUSION SYMPOSIUM

Inclusivity, when properly implemented, is a positive and effective force for millions of Americans. Featuring powerful presentations and collaborative discussions, today's Five Star Diversity & Inclusion Symposium will serve as a platform for industry leaders to advance the diversity dialogue and promote truly inclusive business practices to the benefit of individuals, their organizations, and the industry.

Thank you to our sponsors for making it possible to bring industry supporters together to collaborate and initiate action plans that will open doors to future growth.

We are thrilled to provide a platform to expand your expertise, forge new partnerships, and build success in the years ahead.

We look forward to connecting with you during the Symposium.

Sincerely,

Jeni Susser

*Membership Director, American Mortgage Diversity Council
Five Star Global*

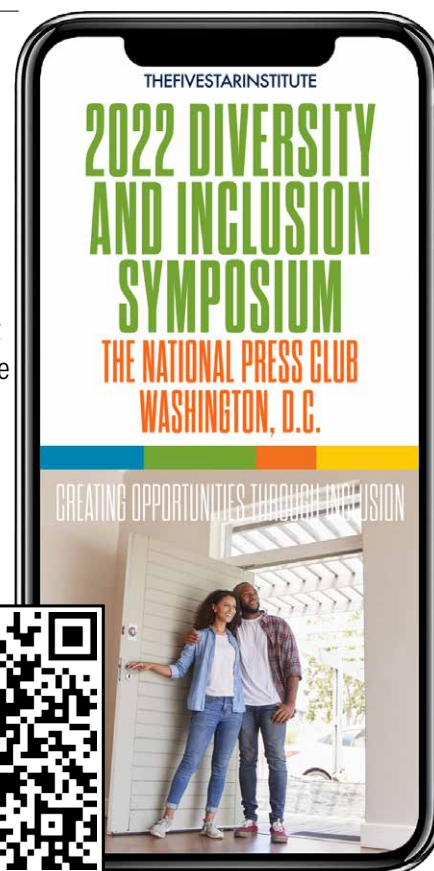
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EVENT AGENDA THURSDAY, APRIL 28

7:00 a.m.–2:00 p.m.

REGISTRATION & HOSPITALITY DESK OPEN

7:30–8:30 a.m.

BREAKFAST & NETWORKING

8:30 a.m.

OPENING REMARKS & KEYNOTE ADDRESS

In The Loop: How D&I Relates to Present-Day Mortgage Industry Practices

Join us for a lively keynote on the state of the industry and how D&I is vital and integral to the trade.



JERRY ASCENCIO

Broker and Owner
San Fernando Realty

9:00 a.m.

A COMPREHENSIVE VIEW OF OPPORTUNITIES IN DIVERSITY & INCLUSION

Hear from top leaders in the mortgage industry regarding the many D&I opportunities available to you. This session will focus on D&I gaps that remain to be addressed and the supporting data impacting the industry. This knowledge will help drive your business-impact share, as well as help fulfill the American Dream.

10:10–10:30 a.m.

NETWORKING BREAK

10:30 a.m.

THE GREAT RESIGNATION IS A GREAT OPPORTUNITY

The talent market is a whole new world. Never did we think people would just leave their work and simply not come back. There are a lot of lessons we can learn from this movement and the solutions that transpire. At the heart of these solutions is a commitment to embracing Diversity and Inclusion. HR departments can only do so much, leaving the bulk of the responsibility to the employees themselves. This session is designed to help you chart the path for your next steps.

11:40 a.m.

FIRESIDE CHAT

Making an Impact Where You Are

Hear the story of how internal culture changes led to boosting business and how the D&I ripple is felt across the industry. You will walk away inspired and ready to do the same in your organization.



TAI CHRISTENSEN

Director, Government Affairs
Chief Diversity, Equity & Inclusion Officer
CBC Mortgage Agency



WOODY WHITE

SVP, Chief Diversity & Inclusion Officer
Homebridge Financial Services, Inc.

12:10–12:45 p.m.

LUNCH

12:45 p.m.

THE 4 PILLARS OF D&I

Nothing lasts without a strong foundation and structure. If D&I initiatives are not built on thoughtful and resilient ideas, they end up just being a nod to the call for more diversity. Learn how to build a foundation for lasting inclusion in your organization.

1:55 p.m.

CLOSING REMARKS

2:30–4:30 p.m.

AMERICAN MORTGAGE DIVERSITY COUNCIL SPRING MEMBER MEETING

(Zenger)

Invitation Only

5:00–7:30 p.m.

AMERICAN MORTGAGE DIVERSITY COUNCIL DINNER

(Bloomberg)

Invitation Only



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THE FIVE STAR INSTITUTE
**American Mortgage
Diversity Council**
Where Diverse Groups Share Common Goals.

WHO WE ARE

The American Mortgage Diversity Council (AMDC) promotes diversity and inclusion throughout the mortgage industry. The organization provides a platform for the collaboration of mortgage industry leaders for the advancement of diversity and inclusion dialogue. The organization develops and provides tools and strategies to create an understanding and appreciation of individual differences in thought, experience, race, ethnicity, culture, religion, style, sexual orientation and gender identity. Promotes moving business practices forward to embrace diversity and inclusion as essential to innovation and optimal business results.

OUR MISSION

AMDC is the vanguard of Diversity & Inclusion within the Mortgage Industry by providing the opportunity to lead with like-minded professionals, learning from each other's expertise about how to challenge and change the status quo, first in their own organizations and then share the learnings from those successes across the industry.

MEET THE ADVISORY COUNCIL



CHAIR

LOLA OYEWOLE

VP, Human Resources
Chief Diversity & Inclusion Officer
Ocwen Financial Corporation



VICE-CHAIR

FRANK FUENTES

NVP, MCL
New American Funding



APRIL ALEXANDER

National Community
Development & Outreach
Manager
Prosperity Home Mortgage



TAI CHRISTENSEN

Chief Diversity, Equality,
and Inclusion Officer
Chenoa Fund



KISHA PARKER

EVP, Corporate Sustainability
PennyMac



MICHAEL RUIZ

Director, Supplier Diversity
Fannie Mae



JOE VELAZQUEZ

SVP Neighborhood Lending
Bank of America

The AMDC invites all companies across the industry to join us.
For more information about membership, please visit mortgagediversitycouncil.com.

2022 DIVERSITY & INCLUSION SYMPOSIUM

SPEAKER DIRECTORY | THURSDAY, APRIL 28

APRIL ALEXANDER

National Community Development & Outreach Manager

Prosperity Home Mortgage



April Alexander has over 25 years' experience in the mortgage industry. Alexander focuses on increasing growth and credit opportunities in LMI, first-time homebuyers, and ethnic minority communities through educating and promoting sustainable homeownership. Alexander also oversees special products and programs, ensuring that Prosperity develops and maintains the most robust suite of bond and down payment assistance programs in the majority-minority markets. Prior to joining Prosperity, Alexander worked with Prosperity Mortgage Company, a joint venture between Long & Foster and Wells Fargo.

GERARDO ASCENCIO

Broker and Owner

San Fernando Realty



Gerardo "Jerry" Ascencio, a natural-born negotiator and businessman, began his real estate experience when he was 20 years old. An immigrant from Michoacán, Mexico,

he grew up in the San Fernando Valley. When he reached the age of 21, he was recognized as one of the youngest Realtors® in the San Fernando Valley to have a multi-million-dollar production level. In 1993, he co-founded his first office, San Fernando Realty, Inc. Ascencio is an active contributor to the Southland Regional Association of Realtors® and serves as an arbitrator and mediates both public and Realtor® cases. He has been interviewed about real estate by CNN, CNN Español, NBC, CBS, Telemundo, Univision, and others. Ascencio was the Founding President of the NAHREP San Fernando-Santa Clarita Chapter.

EWUNIKE BRADY

VP, African American Segment Lead
Wells Fargo



As the African American Segment Lead for Wells Fargo Home Lending, Ewunike Brady partners across the business, and with external stakeholders, advocacy groups, and

industry trade associations to increase lending opportunities to African Americans across all income segments. Brady has spent much of her 15-year mortgage career focused on consulting with correspondent clients to increase opportunities for low- to moderate-income and multicultural homeowners. Through her experiences, she has built a strong understanding of the industry and how to help grow this segment of the business. She earned a Bachelor of Science degree from The Ohio State University in Columbus, Ohio.

TAI CHRISTENSEN

Director, Government Affairs
Chief Diversity, Equity & Inclusion Officer
CBC Mortgage Agency



Tai Christensen is the Diversity, Equity & Inclusion Officer for CBC Mortgage Agency, a national down payment assistance provider. She attended Brigham Young University

in Provo, Utah, and has 17 years' experience in the mortgage industry. She began her career in 2003 as a contract loan processor for multiple mortgage brokerages in Salt Lake City. Most recently, she has become a national spokesperson for the UHOUSI Initiative, a plan that focuses on increasing sustainable homeownership within black and brown communities. Tai has been featured on Fox Business News, as well as articles in the *Washington Post*, *Mortgage Professional America*, *MReport*, and *Real Estate Weekly*, as well as several podcasts.

FRANK FUENTES

National VP, Multicultural Community Lending
New American Funding



Almost 20 years ago, Frank Fuentes joined New American Funding as its first Latino and bilingual loan officer. He helped launch the company's inside call center specializing in

serving the needs of the Hispanic market. Since then, he has assisted thousands of Hispanic families with responsible and affordable home loans and refinances. In his National VP role, Fuentes remains an active loan originator working on everything related to increasing homeownership within the Hispanic market, including assisting families through the company's Latino Focus initiative and helping New American Funding build a diverse workforce.

VICTORIA GARCIA DELUCA

VP, Marketplace Diversity Strategy
Guild Mortgage



Victoria Garcia DeLuca leads Guild Mortgage's long-term initiatives promoting minority homeownership and sustaining diversity, equity, and inclusion in lending. DeLuca's

responsibilities include recruiting and retention of minority loan officers, developing new products for minority markets, and serving as a liaison with Fannie Mae and Freddie Mac. She leads Guild's participation in the National Association of Hispanic Real Estate Professionals (NAHREP) and the National Association of Minority Mortgage Bankers of America. She also serves on NAHREP'S Corporate Board of Governors and represents Guild with the MBA's "Home for All Pledge," the industry's long-term commitment to addressing racial inequities in housing. She previously served as SVP of Federal Savings Bank, where she led a team supporting homeownership within Hispanic and Black communities.

2022 DIVERSITY & INCLUSION SYMPOSIUM SPEAKER DIRECTORY | THURSDAY, APRIL 28

PAUL GIGLIOTTI

Founder & President

AXIS Lending Academy



As a champion for diversity, equity, and inclusion in the mortgage lending industry and founder of AXIS, Paul Gigliotti continues to use his resources to bridge the

opportunity and education gaps in the mortgage lending industry. Gigliotti has held executive positions within multiple companies both inside the industry and beyond, allowing him to bring new perspectives and innovations to the mortgage lending industry. Between 2008-2010, Gigliotti worked at Cisco Systems. He found passion in innovation that brought forward his desired level of holistic growth and success for all. His latest passion is to ensure all his team members are provided with the ability to grow and excel beyond their function.

JOSE MORIN

*VP, Servicing
Brace*



At Brace, Jose Morin is responsible for supporting the product team to improve understanding of the mortgage servicing ecosystem, ideate solutions to address pain

points in that ecosystem, and ensure that delivered features are of high quality and conform to necessary regulations. Prior to joining the company, Morin led numerous mortgage default teams at two of the largest bank/subservicers in the industry through the fallout of the Great Recession, growth in business, and COVID-19 pandemic. Morin has extensive professional experience in areas ranging from default call center operations, loss mitigation, default reporting, foreclosure, and bankruptcy. Throughout his career, he has focused on building human-driven processes and leveraging innovative technology solutions at every turn.

LOLA OYEWOLE

VP, Human Resources

Chief Diversity and Inclusion Officer

Ocwen Financial Corporation



Lola Oyewole is a results-driven HR Leader with over 20 years' experience in Human Resources. She is currently VP, Human Resources and Chief Diversity and

Inclusion Officer for Ocwen Financial Corporation, one of the leading mortgage servicing companies in America serving over 1.3 million customers and with offices across the U.S., India, and the Philippines. Oyewole is responsible for leading the HR strategy for U.S. operations supporting over 2,000 employees nationally. She also leads Ocwen's Global Diversity and Inclusion strategy. Oyewole is passionate about combining culture, innovation, leadership, and inclusiveness to create workplaces that people thrive in. Her collaborative hands-on approach has proven effective in building strategic partnerships and leading teams to success.

MICHAEL RUIZ

Director, Supplier Diversity

Fannie Mae



Michael Ruiz is responsible for increasing Fannie Mae's inclusion and utilization of diverse suppliers and individuals per the guidelines of the Housing and Economic Recovery

Act of 2008. Before coming to Fannie Mae, Ruiz resided in San Francisco where he worked as a supplier diversity consultant and was President/CEO of the Northern California Supplier Development Council.

TIMIKA SCOTT

SVP, Recovery & Loss Prevention

US Bank



Timika Scott is currently SVP at US Bank, where she serves as Operations Group Manager for the Recovery & Loss Prevention & Invoice Management areas that

focus on mitigating the bank's exposure by preserving properties, managing post-foreclosure, invoice management, and recovering expenses via the insurer and investor claim process. Scott also serves as Champion for Diversity, Equity & Inclusion for US Bank. Before joining US Bank, Scott worked for

several other mortgage servicers as VP, with responsibility over groups such as Loss Mitigation, Foreclosure, Bankruptcy, Property Preservation, Claims & Loss Analysis for mortgage and HELOC portfolios. Scott currently resides in Owensboro, Kentucky.

J. TONY THOMPSON III

Founder & CEO

National Association of Minority Mortgage Bankers of America



J. Tony Thompson III, CMB, is the Founder & CEO of the National Association of Minority Mortgage Bankers of America (NAMMBA), an organization dedicated to

increasing the engagement of women and minorities with the Mortgage Bankers Association at the local, state, and national level. Since its inception in 2016, NAMMBA has grown to over 30 chapters and 4,500 members nationwide. Thompson has over 15 years' experience leading and building high-performance sales teams. As the Founder/CEO of NAMMBA, Thompson's vision is to create a platform where women and minorities can connect, grow, and become leaders in the mortgage industry, while also providing a platform to recruit and train the next generation of mortgage professionals. Thompson received his B.S. from South Carolina State University in Business Administration and an MBA from Webster University.

WOODY WHITE

SVP, Chief Diversity & Inclusion Officer

Homebridge Financial Services, Inc.



In his role at Homebridge, Brian "Woody" White is building the roadmap to ensure Homebridge is an industry leader in focusing on diversity and inclusion internally, as

well as in reaching underserved communities. He plans to use his many years of experience as a business and technology executive to pay it forward by assisting minorities with employment opportunities and the quest for homeownership. Before his current role, White served as the Chief Information Officer and Chief Information Security Officer for Homebridge, and in similar capacities for Countrywide, Credit Suisse, Sallie Mae, First Union, and the Mortgage Bankers Association.



NOT A MEMBER? JOIN AMDC TODAY!

Join the vanguard of Diversity & Inclusion in the Mortgage Industry and gain the opportunity to lead with like-minded professionals, learning from each other's expertise about how to challenge and change the status quo, first in your own organizations and then sharing those lessons from those successes across the industry.

Benefits to you:

(Dependent on membership level)

- » Complimentary or discounted tickets to Five Star Conference
- » Exclusive networking at the bi-annual AMDC Member Meeting
- » Exposure through articles, marketing, webinars, and member directory
- » Timely D&I learnings in the AMDC Newsletter
- » Complimentary subscription to *DS News*
- » Leadership opportunities

Membership tiers:

- » Premier
- » Partner
- » Associate

Find out more at mortgagediversitycouncil.com



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